



GoTriangle's Safety Management Policy



Commitment

Ultimate responsibility for GoTriangle's safety rests with me as GoTriangle's president and chief executive officer. However, I need everyone's help – from executive management to frontline employees – to make operations safer. As documented in our Agency Safety Plan, we commit to developing, implementing, maintaining and continually improving processes to ensure the safety of our system, employees and the public we serve. Managers are responsible for implementing the Safety Management System in their areas of responsibility. They are accountable for actively communicating the Safety Management Policy, following the Safety Risk Management Process, ensuring that Safety Assurance (monitoring and measuring) activities are adequately supported and achieving Safety Promotion through communication and the training of employees and contractors. GoTriangle maintains an active Safety Management System that encourages the open sharing of information on all safety issues throughout our organization.

Core Value

Safety is more than a priority – it is a core value of GoTriangle, and we are committed to developing, implementing and maintaining the Safety Management System as a critical business function. We will use the safety risk management process as a management tool to continuously improve safety. In balance with achieving the highest safety performance level, no employee will be asked to compromise safety for “on-time performance or “getting the job done.” GoTriangle will clearly define authorities, accountabilities and responsibilities to deliver safety performance and an effective Safety Management System.

Safety Culture

GoTriangle commits to developing our culture built upon safety, starting with one employee at a time. Senior management will take the lead in developing a strong safety culture that acknowledges that safety is paramount.

Safety Responsibilities and Accountabilities

To remain consistent with the top-down, organization-wide nature of SMS, our executive management and Board of Trustees will ensure that organizational resources are prioritized and allocated to further this commitment and achieve the highest transit safety performance level. Management must have access to the information necessary to deploy resources strategically based on identified safety concerns, to establish and support accountability for safety decision-making and to lower unacceptable safety risks as reasonably practical.

Our overall safety objective is to be proactive in managing hazards and associated safety risks, with the intent to eliminate unacceptable safety risks in our transit operations. To that end, we will

continually examine our operations for hazards. As required by the Federal Transit Administration, we have set annual safety performance targets to measure our transit service's safety. To address our overall safety objective, we have established mandatory and voluntary employee safety reporting programs. We will conduct training sessions with all frontline, supervisory and management personnel each calendar year.

Safety Objectives

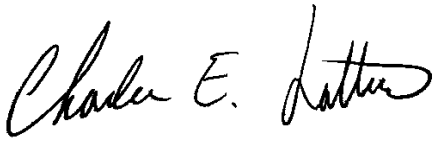
GoTriangle's safety objectives to assess our SMS safety performance and effectiveness include:

- Promoting a robust culture in safety.
- Ensuring that employees charged with implementing the agency's SMS processes, methods and activities are adequately trained and assigned only tasks commensurate with their skills and experience.
- Continually examining our operations for hazards through active employee reporting and reviewing data analysis.
- Investigating all accidents, incidents and near misses and identifying hazards and documenting their root causes to implement corrective action to prevent a recurrence.
- Providing GoTriangle employees and contractors with formal and ongoing SMS communications.

Quarterly Progress Report

Each quarter, the chief safety officer will report to our entire agency on how well we are meeting our safety objectives. We will review and update those objectives as needed each year.

Sincerely,

A handwritten signature in black ink that reads "Charles E. Lattuca". The signature is written in a cursive style with a large initial "C" and "L".

Charles E. Lattuca
President and CEO